

PRECISION HYDROGRAPHIC SERVICES ACCREDITED TO ISO 9001:2015 QUALITY MANAGEMENT SYSTEM CERTIFICATION

ADELAIDE, AUSTRALIA
MONDAY 19 MARCH, 2018

Precision Hydrographic Services obtains ISO 9001:2015 certification

In early 2016 Precision Hydrographic Services (PHS) took a significant step in ensuring their standards meet the needs of clients and other stakeholders by gaining ISO 9001:2008 certification. Since then PHS have continued to develop, reevaluate, and manage their methodology, and provide a process-oriented approach to documenting and reviewing the structure, responsibilities, and procedures required to achieve effective quality management.

By incorporating the ISO standard, PHS benefits from defined and documented procedures, which improves the consistency and quality of output, provides greater commitment toward fulfilling client requirements, and continuous improvements in services delivery.

Following ECAAS Certification & Training's extensive multi-day audit, PHS were awarded ISO 9001:2015 certification. What was previously ISO 9001:2008, changes introduced in the revision are intended to ensure that ISO 9001 continues to adapt to the changing environments in which organisations operate. Some of the key updates in ISO 9001:2015 include the introduction of new terminology, restructuring some of the information, an emphasis on risk-based thinking to enhance the application of the process approach, improved applicability for services, and increased leadership requirements.

ISO 9001 is based on the 'plan-do-check-act' methodology and cover specific sections including documented information, planning and determining process interactions; responsibilities of management; management of resources, including human resources and an organisation's work environment; and measurement, analysis and improvement of the QMS through activities like internal audits and corrective and preventive action.

"Our commitment to ISO 9001 certification is pivotal for our organisation. It demonstrates our commitment to quality and our ongoing commitment to continually improve our processes to ensure client satisfaction", said Neil Hewitt, PHS Managing Director.

PHS provide specialist hydrographic surveying services for navigational safety, nautical charting, coastal zone management, dredging operations, habitat mapping and related activities. PHS provide a complete hydrographic surveying service which is conducted and approved by a Level 1 hydrographic surveyor, providing complete confidence in surveys used.

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